

Demonstrated understanding of the importance of work health and safety and how we achieve it

Rapid possesses a wealth of experience safely delivering maintenance, refurbishment, remediation, upgrade, modification and fit-out works in a very wide range of environments going back to our inception in April 1990.

Rapid's teams have worked consistently on projects in and on older buildings and structures, commercial premises, offices, council buildings and infrastructure, TAFE colleges, schools, universities, thousands of social housing properties, railway stations and transport interchanges all over Sydney, for local government, commercial and private clients - the great majority of these involving continually occupied, operating environments and many having Heritage aspects.

In 2020 Rapid completed window restoration works for NSW Land & Housing Corporation at Greenway Flats in Milson's Point, a fully occupied, operating Heritage social housing complex. The works required internal and external access; we successfully managed this work and coordinated operations with tenants, community groups and the managing community housing provider, achieving fewer than 5 non-access issues out of approximately 330 units within the complex. The work involved hazardous materials (lead-based paint) and was monitored by Heritage architects. We designed and implemented a bespoke encapsulation system to internal and external window reveals using compressed air driven garnet sand abrasive blasting and negative air pressure via HEPA-filter-equipped Hilti industrial vacuum cleaners; this methodology was deployed on the steel window frames in-situ while each unit continued to be occupied. The operable sash windows were removed and treated off-site in the controlled conditions of a blasting/painting booth where the old paint was blasted off and the new coating applied by spray gun. As a result all steel window components are now protected with a minimum 450 micron Dry Film Thickness coating of the specified Dulux paint system guaranteeing protection against the C3/C4 atmospheric corrosivity rating for the area close to the Harbour.

Between December 2012 and January 2013 Rapid delivered extensive fit-out works to an operating gymnasium, Fit HQ, at Campbelltown. The facility's new owners stipulated that no interruption be made to normal operating hours and required that a majority of services and facilities continued to function as normal. The existing hairdressing salon was completely gutted, walls and layout reconfigured and a new salon installed. Rapid sourced and installed all associated infrastructure and equipment and the salon's down-time was limited to 2 weeks during the Christmas-New Year break. Two swimming pools in the facility had shown consistently poor patronage; the larger of the two taking up almost a quarter of the total area of the facility. Rapid drained the pools, installed steel and timber support frames, and sheeted over the top using tongue-and-groove flooring. This was followed by specialty sports floor coverings, converting the areas into cross-fit training and yoga facilities. Former office and consulting rooms were reconfigured as boxing and aerobics areas. Amenities were completely renewed with new wall tiling, shower cubicles and fixtures and fittings. All works were completed either at night or during off-peak periods however the gymnasium remained open for the duration of the works. Rapid's team received high praise from the owners, for assistance with structural and aesthetic advice, for diligence in keeping work and public areas safe, clean and tidy and for politeness and respect towards staff and clientele.

Many of our projects for Transport for NSW have involved fit-out, remediation, stabilisation and Heritage works in operational environments. Multiple kitchen, amenities and office fit-out projects at 477 Pitt Street in the CBD have been delivered during normal working hours and we've completed similar projects in back-office and secure areas of Central Station, mostly at short notice as a result of ministerial directives. We continue to deliver various works at

short notice for TfNSW in occupied, operating and high security environments, across station platforms and buildings, in signalling boxes and substations, in the Training Facility at Petersham, and at other locations across the Greater Sydney Metropolitan network. At Clyde Station for example, we were presented with three stair canopies that needed to be raised by 600mm to allow for clearance on an inclinor that was installed by Multilift Australia. The problem was that the requirement to maintain commuter access throughout could not be met by other contractors without them utilizing possessions and having cranes spanning the 1500v DC overhead traction supply, which is not a preferable option at any time. Other builders proposed using props but this would not have been stable enough and would have infringed upon the limited space within the stairwell, further restricting access. Our solution was to use the existing posts and cut and raise them within the existing space using chain blocks on every post. Our design allowed us to complete the work faster with a significant degree of increased safety, without any interruption to the travelling public and at a significantly lower cost than our competitors. We have now used this method on numerous projects to our advantage. TfNSW awarded us the contract and our component was completed on time and within budget.

Our Heritage refurbishment and hazardous materials removal works at the Rail Journeys Museum, part of Werris Creek Railway Station, was conducted in an operating museum and live rail environment. Works were completed to the attached office and veranda and incorporated a roof restoration involving Heritage truss grafting. HAZMAT works included the removal of friable and bonded asbestos, lead paint, lead dust and synthetic mineral fibre. The HAZMAT works were undertaken adjacent to a live rail corridor on a working platform and within the working Museum. Rapid also carried out the upgrade and refurbishment of the first floor providing additional museum space and repairs, disabled access and bathrooms, termite repairs and structural defects.

Our work for Ashfield Council on their Civic Centre was conducted adjacent to the busy Ashfield Shopping Mall and in the same building which houses Council's Administration Offices and Public Library. Works involved the creation of a new youth centre, offices, archive and storage facilities within an existing basement area as well as the refurbishment and extensive upgrading of the existing Town Hall and associated amenities, including the installation of a new sprung timber floor, commercial kitchen and new toilet facilities. Careful forward planning, security considerations and temporary reconfiguration of access for Library patrons and Council personnel was all programmed by Rapid in order to keep the area safe and secure.

Between February and May 2013 we delivered refurbishment and fit-out works to Level 2 of Central Railway Station, after the incumbent responsive contractor declined to take on the project. Rapid succeeded in the project without incident. Early works involved the demolition of ceiling grids, lead paint removal and encapsulation of 2000m² of office space. The works were undertaken within the confines of the busiest transport hub in Sydney. This required an intimate knowledge of the operating conditions and relationships between the various transport stakeholders including rail, buses, Light Rail, coaches and Taxis. A detailed construction management plan was developed and implemented to minimise impact and disruption to the travelling public and the general operation of the station.

Starting in 2011 we were involved in another ministerial directive project, delivering concurrent fit-out works to 8 Railway Stations at Katoomba, Harris Park, Rooty Hill, Caringbah, Cronulla, Croydon, Goulburn & Kogarah. Twenty-four amenities were gutted and fitted out - this included accessible bathrooms and an additional 8 cleaners' stores were also involved. The project highlighted our ability to deliver multiple concurrent projects and involved significant flexing of work schedules so as to minimise disruption to customers.

Operation Sparkle, also a ministerial directive, was completed by Rapid in 2012. This project, worth \$1.5m, highlighted our ability to deploy our project teams without delay - as the fit-out works were all to be delivered on operating rail platforms, our qualified personnel were essential. Rapid engaged and deployed a team of 36 RIW-qualified tradespeople within 3 days of the directive.

More recently we have delivered multiple station refresh projects where disruption to normal passenger access and movements is not an option; in 2016 we worked for Laing O'Rourke at Flemington Station under their Transport Access Program, with complicated interactions and access planning on platforms a daily item requiring precise communication, cooperation and consideration. Since 2014 Rapid has delivered Station Refresh and other similar work programs at Redfern, Gordon, Turramurra, Gordon, Newtown, Campsie, Campbelltown, Rosehill, Westmead, Central, Seven Hills and Mulgrave Stations, within and outside the rail corridor - all involving configuration of construction activities to coincide with partial possession shifts, where normal passenger and freight services continue to operate on some tracks. Many of these projects involved Heritage and remediation components.

In 2018 Rapid delivered structural remediation works to the Dining Hall Precinct at Central Station, working in and around the Grand Concourse and ensuring normal passenger access and service operation throughout. This project involved a significant number of unknown latent conditions and required our team's extensive knowledge of the landmark's complex history.

From February to November 2019 we worked on the Sydney Metro project at Central Station for Laing O'Rourke, demolishing existing platform control rooms and staff amenities on Platforms 16 through 23, then delivering and installing pre-fabricated modules via track-haul vehicle onto each platform. These works are delivered during day and night shifts and the station remains fully operational throughout.

During 2015 we worked on a \$13m Heritage adaptive re-use and new build project in the heart of the CBD, for Greencliff Holdings, at Kensington Street in Ultimo. The site is bordered by the landmark "CentralPark" redevelopment of the CUB Brewery site as well as being metres away from Broadway, UTS, TAFE Ultimo and the ABC Building. Once again detailed planning was required to facilitate the free movement of pedestrians and the occupants and operators of nearby businesses.

Our in-house and subcontracting trade teams are well versed in the requirements of remedial, stabilisation and Heritage works in sensitive environments and have worked with Rapid for many years in such environments.

Management of WHS related aspects and impacts over the lifecycle of the project

Rapid comprehensively manages for safety and security over the life of each project from site acquisition to handover, via the following processes, all of which are governed by our comprehensive Integrated Management System under ISO9001, ISO14001 and ISO45001 standards, and a site-specific Project Management Plan:

- Project start-up planning and evaluation checklist, a multi-disciplinary document which drives a joint process covering all aspects of project start-up, commencing with a structured handover from the Estimator to the Project Manager and the Site Foreman, and involving the QWHSE Manager.
- Procurement processes with subcontractors and suppliers: pre-engagement compliance interview with all subcontractors and suppliers to verify capability and understanding
- Site acquisition inspection and planning processes for WHSE by Project Manager and Site Foreman
- Comprehensive site WHSE induction for all workers

- Daily site WHSE toolbox talks and pre-start briefings
- Daily and weekly site WHSE inspections by Foremen
- Minimum weekly site WHSE inspections by Project Manager
- Preparation and completion of Quality Control Inspection/Test Plans and associated documentation, records and photographs
- Weekly WHSE audits by QWHSE Manager and/or Managing Director
- Periodic external consultant QWHSE audits by Kaizen Management Consultants